

**We are open every day over the festive period,**  
including Christmas Day, Boxing Day, the Bank Holiday and New Years' Day.

Whilst services will be delivered on minimal staffing in order to give our colleagues a well-deserved holiday, phone lines and responsive services will be available each day and messages checked frequently.

**The following should be noted and shared widely:**

| Service                                                           | Contact details and important notes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
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| <b>Helpline</b>                                                   | <b>0300 666 9860</b> <a href="mailto:infoandadvice@ageukcap.org.uk">infoandadvice@ageukcap.org.uk</a><br><br>Providing information and advice, supporting urgent matters such as heating issues, food, health issues and support to access other services                                                                                                                                                                                                                                                                 |
| <b>Winter Pressures Discharge and Admission Avoidance support</b> | <b>01354 691896</b> <a href="mailto:HDsupport@ageukcap.org.uk">HDsupport@ageukcap.org.uk</a><br><br>Supporting individuals to stay safe at home, providing regular welfare calls and visits, shopping and prescription delivery, access to heaters, key-safe installations and furniture moves to allow for hospital beds. Referrals from professionals, family and individuals<br>Main focus in the areas of Huntingdonshire, Peterborough and Fenland                                                                   |
| <b>Cambridgeshire Handyperson Service</b>                         | <b>01480 700205</b> <a href="mailto:chp@ageukcap.org.uk">chp@ageukcap.org.uk</a><br><br>Providing installation of key- safes, grab rails, bed and furniture moves to support and enable the safe discharge from hospital or admission avoidance.<br>Links with above service for additional longer term welfare and practical support.<br>Referrals accepted from professionals during the festive period.<br>Available for any adult over 18 with a short or long term disability and any older person aged 65 and over. |
| <b>Shopping</b>                                                   | <b>Please call Helpline on 0300 666 9860</b><br>Urgent grocery shops for older people across the county.                                                                                                                                                                                                                                                                                                                                                                                                                  |

Please note other services such as Community wardens, Home Cleaning, Telephone Befriending will continue to provide support over the holidays.  
**Any other urgent matters should be directed to the services listed above.**

**Wishing you a very Happy Christmas from all at  
Age UK Cambridgeshire and Peterborough.**

**[www.ageukcap.org.uk](http://www.ageukcap.org.uk)**